STANBIC BANK UGANDA KWATA KWATA ONLINE ACCOUNT OPENING CAMPAIGN TERMS AND CONDITIONS

Stanbic Bank Uganda has launched the Kwata Kwata with Online Account Opening Campaign to encourage customers to open accounts online, fund the accounts and transact using our digital channels.

This is an exciting campaign that will reward participating customers with amazing prizes including mobile data and cash prizes.

It will run from 04th November 2020 until 30th January 2021

The participation criteria is as follows;

- Open an account online and make an initial deposit of at least 50,000/= in a single transaction to win guaranteed Mobile data /airtime worth UGX 5,000/=.
- Open an account online, make an initial deposit of at-least 50,000/= in a single transaction and transact at least 5 times on this account to enter a draw and stand a chance to win exciting cash prizes. Cash prizes are tiered based on how much you have transacted. (See rewards section below for tiers)

Process for opening account:

- Client visits our website <u>www.stanbicbank.co.ug</u>
- Clicks "**Open Account here**". The system will direct the customer to the account opening form which they shall complete accordingly.
- Upon successful completion of the form, the customer shall agree to the terms and conditions by checking the related box.
- Clicks "**Next**" to upload the mandatory documents and upon completion, submits to complete the account opening process.
- The customer shall receive a "**Reference Number**" to be presented at the branch while collecting the Debit Card. The Reference Number shall be valid for 3 months from the time of issuance.
- The customer shall receive an onboarding email notification requesting them to dial ***290#** to view their account details (account number), and to fund their account through any channel of their convenience.

All participants agree to be bound by the following terms and conditions:

- 1. The campaign is open to Ugandans with a valid National ID.
 - Non- Ugandans: Valid passport and Visa
 - Refugees: Valid refugee card issued by Ministry of Internal Affairs.
- 2. All participants must be over the age of 18years.
- 3. The campaign is open to new to bank customers.
- 4. The rewards in this campaign include;

- Airtime/Mobile data worth 1GB
- Cash prizes tiered based on how much you have transacted as below;

Cash Deposit	Cash Prize
UGX 200,000	UGX 100,000
UGX 300,000	UGX 200,000
UGX 400,000	UGX 300,000
UGX 500,000	UGX 500,000

- Cash prizes will be issued through a random draw held every week.
- To enter draw for cash prizes, you should have transacted a minimum of UGX200,000/= in addition to above mention participation criteria.
- Cash prizes will be deposited onto winner's account
- Previous winners will not be considered draws. All valid entrants will qualify for the weekly draws.

5. Winners will be announced on Stanbic Bank Uganda official Facebook and Twitter platforms (@Stanbicug) and contacted subsequently through the official Stanbic Bank Contact center on 0800 150150, 0800 250250 or 0800350350 regarding prize details.

6. Each entrant hereby expressly consents that Stanbic Bank can collect and process the entrant's submitted name, phone number and account number for the purpose of conducting the campaign, contacting the winners, and for all other purposes for which Stanbic Bank is legitimately authorized to use such data.

7. Participants must be in possession of valid Identification i.e.

- Ugandans: Valid National Identification card
- Non- Ugandans: Valid passport and Visa

- Refugees: Valid refugee card issued by Ministry of Internal Affairs.

Check for more information on the online account opening page on our website <u>here</u>

8. If there is no winner, the rewards will be forfeited.

9. The duration of the campaign may be extended or curtailed at the discretion of Stanbic Bank Uganda.

The prizes are not transferable or exchangeable, i.e. winners cannot nominate a third party to collect the prize in their place or ask for the prize to be exchanged.

11. Participant can only win once, regardless of participating in all the challenges 12. In the event of a dispute regarding any aspect of the campaign, Stanbic Bank will go by the set terms and conditions.

13. Stanbic Bank shall not be liable for any costs incurred by the winner in claiming the prize. All risks and ownership of the prize shall pass to the winner on transfer/delivery thereof.

14. Stanbic Bank is entitled in its entire discretion to reject any entry or participant who doesn't comply with the terms and conditions.

15. Stanbic Bank is not liable for any technical failures affecting participation and/or prize redemption in the process of the campaign.

16. Stanbic Bank will use reasonable efforts to contact the winner using the contact details provided.

17. Stanbic Bank may, in its sole discretion, amend these terms and conditions at any time, and such amendments shall be deemed to have taken effect from the date of publication of the revised terms and conditions on Stanbic Bank's Facebook Page.

18. Stanbic Bank may not award the prize if entry procedures or these terms and conditions have not been adhered to or if it detects any irregularities or fraudulent practices.

19. Stanbic Bank reserves the right to cancel, suspend or terminate the campaign. However, a notice will be sent out once this happens.

20. Terms and Conditions can be accessed off the Stanbic Bank's Facebook Page under the Notes section.